

Comparisons of Job Characteristics

Focus Occupation: [First-Line Supervisors of Personal Service Workers \(39-1021\)](#)

Associated Occupation: [Amusement and Recreation Attendants \(39-3091\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 58

Focus Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

Associated Occupation: Amusement and Recreation Attendants (39-3091)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	14.0	15.2	0	Current knowledge level may be sufficient
Public Safety and Security	6.9	8.0	12.3	>>	Current knowledge level is likely more than sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 67

Focus Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

Associated Occupation: Amusement and Recreation Attendants (39-3091)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Service Orientation	7.9	9.2	10.7	>	Skill level is likely sufficient
Operation and Control	5.4	8.7	4.8	<<	Extensive development of skills in this area may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 86

Focus Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

Associated Occupation: Amusement and Recreation Attendants (39-3091)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Expression	12.4	13.7	14.4	0	Current ability level may be sufficient
Speech Clarity	10.2	12.8	11.1	<	Some improvement in abilities may be required
Problem Sensitivity	11.1	11.6	12.3	0	Current ability level may be sufficient
Oral Comprehension	12.5	10.5	13.7	>>	Current ability level is likely more than sufficient
Speech Recognition	9.9	10.2	10.7	0	Current ability level may be sufficient
Near Vision	11.1	9.1	9.7	0	Current ability level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 60

Focus Occupation: First-Line Supervisors of Personal Service Workers (39-1021)
Associated Occupation: Amusement and Recreation Attendants (39-3091)

Work Activities	Exclusivity of Activity
Answer customer or public inquiries	41
Explain rules, policies or regulations	48
Maintain production or work records	19
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 76

Focus Occupation: First-Line Supervisors of Personal Service Workers (39-1021)
Associated Occupation: Amusement and Recreation Attendants (39-3091)

Tools and Technologies	Exclusivity
Computers	1
Content authoring and editing software	1
Duplicating machines	6
Information exchange software	1
Network applications software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.